

# GOOD GAS NEWS

HAPPY  
New Year



## PROTECT YOURSELF AGAINST IMPOSTERS AND SCAMS



Winter is a time when there is an increase in people posing as utility workers to gain access to your personal information. We care about you and your loved ones and take customer safety very seriously.

**To arm yourself against people falsely claiming to be utility workers, follow these important tips:**

**Ask for PGW branded ID** – All PGW employees carry photo ID. If someone at your door does not have it, or refuses to produce ID, don't let them into your home. Call 911 immediately.

**Don't give out personal information** – PGW employees who come to your home will never ask for your credit card, social security or account numbers or request any other personally identifiable information.

**Call 911** – If you have any uncertainty, call 911. The Philadelphia Police Department has a direct line to PGW and can verify a utility worker's identity.

**Pay inside** – When visiting a PGW Customer Service Center, go inside to handle account payments, make payment arrangements or sign up for a program. Our employees never conduct business outside of our offices.

## THINK YOU SMELL GAS?

It smells like rotten eggs



**Leave the area and call (215) 235-1212.**

Our Emergency Hotline is available 24 hours a day, 7 days a week.

Energy for all of us – See our impact at [pgworks.com](http://pgworks.com)

JANUARY 2020

# LEGACY OF GIVING

Our employees recognize the challenges many Philadelphians face this season and they've opened their hearts to help those less fortunate.

We collected toys and coats for local charities, hosted a winter blood drive, and gathered food for veterans.

Our campaigns benefited St. Christopher's Hospital for Children, The Salvation Army Red Shield Family Residence, St. Francis Inn, The American Red Cross, and Haven Women.

Additionally, PGW employees raised more than \$90,000 during our annual United Way campaign. Our relationship with United Way is one of the longest in the city going back nearly a century.

For PGW, serving Philadelphia is a year-round commitment. Learn more about our community engagement at [weworkforphilly.com/community](http://weworkforphilly.com/community).

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# STAY WARM, SAVE MONEY THIS WINTER

**We know every penny counts these days.**

Here are some tips that can lower your monthly bill and improve your home's energy efficiency:

- Set your thermostat as low as is comfortable for your family while you're awake.
- Cover drafty windows with heavy-duty, clear plastic or tape plastic film inside your window frames.
- Install tight-fitting, insulating drapes or shades on windows.
- Turn down your thermostat 7 to 10 degrees when you're asleep or away from home.
- Add caulk or weatherstripping to seal air leaks around doors and windows.
- Seal air leaks around utility cut-throughs for pipes, around chimneys, and unfinished spaces behind cabinets and closets.



United Way of Greater Philadelphia and Southern New Jersey



American Red Cross



Before you turn up the heat... turn to LIHEAP

A LIHEAP grant may cover up to \$1,000 of your PGW bill.

**Text CASH to 75308**

Message & data rates may apply.

**PGW ENERGY FOR ALL OF US**